



# New Medi-Cal Rules For People with Disabilities and Seniors In Riverside County

Most people with disabilities and seniors must enroll in a Medi-Cal Health Plan.  
You must enroll by the end of your birthday month,  
between June 2011- May 2012.

This information can help you decide  
which Medi-Cal Health Plan is best for you.

If you are already in a Plan, you do not have to do anything.

If you live in Riverside County, you must choose  
Inland Empire Health Plan or Molina Healthcare of California\*.

These are Medi-Cal Health Plans.  
You will still have Medi-Cal in both of these Plans.

To learn about these Plans, call

**Inland Empire Health Plan: 1-800-440-4347**

**Molina Healthcare of California: 1-888-665-4621**

To enroll in either Plan, call

**Health Care Options: 1-800-430-4263**

If you do not enroll in Inland Empire Health Plan or Molina Healthcare of California  
by the end of your birthday month, we will enroll you in one of them.

Please look inside for details and phone numbers.



## Choosing a Medi-Cal Health Plan in Riverside County:

- Use the **chart** below to compare Medi-Cal Health Plans.
- **Choose the Plan** that includes the doctors that are most important to you.
  - Ask your doctors which Plans they take. Or call the Plan and ask.
  - If a doctor you use is not in the Plan, you may still be able to see him or her. Ask your doctor.
  - If you get care through a special program (like CCS, GHPP, or Waiver), your care for those conditions will not change. But, you will get other care through a Medi-Cal Health Plan.
- **To enroll in a Plan**, call **Health Care Options** at **1-800-430-4263** and enroll on the phone. *Or* use the enrollment form that came in this envelope.
- 15 - 45 days after you enroll, your new Plan will send you a membership card. While you are waiting for it, keep using the doctors and hospitals you use now.

	Medi-Cal Health Plans	
	Inland Empire Health Plan (IEHP) 1-800-440-4347 www.iehp.org	Molina Healthcare of California 1-888-665-4621 www.molinahealthcare.com
<b>Basic Services</b>		
Basic Medi-Cal Benefits	Same	Same
24-Hour Advice Nurse	Yes	Yes
Interpreter Services	Yes	Yes
To Get a List of Preferred Drugs	1-800-440-4347	1-888-665-4621
<b>Costs to You</b>		
Cost for Doctor Visits	\$0	\$0
Cost for Drugs	\$0	\$0

Kaiser Medi-Cal Health Plan is available to a limited number of people with Medi-Cal. To be eligible, you must have had coverage through Kaiser in the past 6 months, must have it currently, or you must have an immediate family member currently enrolled in Kaiser. To get Kaiser, you must first enroll in Inland Empire Health Plan.

**Hospitals you can go to for medical care are listed below.**

You will usually go to the hospitals that your doctor works with.

For hospitals where you can go for mental health care, call 1-800-706-7500.

Inland Empire Health Plan	Molina Healthcare of California*
<ul style="list-style-type: none"><li>• Arrowhead Regional Medical Center</li><li>• Barstow Community Hospital</li><li>• Children’s Hospital— Mission and Orange County</li><li>• Community Hospital of San Bernardino</li><li>• Corona Regional Medical Center</li><li>• Desert Regional Medical Center</li><li>• Eisenhower Medical Center</li><li>• Fallbrook Hospital</li><li>• Hemet Valley Medical Center</li><li>• Inland Valley Medical Center</li><li>• John F. Kennedy Memorial Hospital</li><li>• Loma Linda University Medical Center</li><li>• Menifee Valley Medical Center</li><li>• Montclair Hospital Medical Center</li><li>• Moreno Valley Community Hospital</li><li>• Mountains Community Hospital</li><li>• Parkview Community Hospital Medical Center</li><li>• Pomona Valley Hospital Medical Center</li><li>• Rancho Springs Medical Center</li><li>• Redlands Community Hospital</li><li>• Riverside Community Hospital</li><li>• Riverside County Regional Medical Center</li><li>• San Gorgonio Memorial Hospital</li><li>• St. Bernardine Medical Center</li><li>• St. Mary Medical Center</li><li>• Victor Valley Community Hospital</li></ul>	<ul style="list-style-type: none"><li>• Arrowhead Regional Medical Center</li><li>• Barstow Community Hospital</li><li>• Community Hospital of San Bernardino</li><li>• Desert Regional Medical Center</li><li>• Hemet Valley Medical Center</li><li>• Hi-Desert Medical Center</li><li>• John F. Kennedy Memorial Hospital</li><li>• Loma Linda University Medical Center</li><li>• Menifee Valley Medical Center</li><li>• Parkview Community Hospital Medical Center</li><li>• Pomona Valley Hospital Medical Center</li><li>• Riverside County Regional Medical Center</li><li>• San Gorgonio Memorial Hospital</li><li>• St. Bernardine Medical Center</li><li>• Victor Valley Community Hospital</li></ul>

## Useful Phone Numbers

**Denti-Cal** 1-800-322-6384  
Information about dental care that is covered by Medi-Cal for people under age 21

**Riverside County Office on Aging** 1-951-867-3800  
Information and referrals to many services for people with disabilities and seniors

**Riverside County Department of Mental Health** 1-800-706-7500  
Information about Mental Health Services

**Alcohol and Drug Programs** 1-800-879-2772  
Help with alcohol and drug problems

## If You Have a Problem with Medi-Cal, your Plan, or Getting Care

**Help Center** 1-888-466-2219  
Help if your Medi-Cal Health Plan denies the services you need

**Medi-Cal Managed Care Ombudsman** 1-888-452-8609  
Help if you have a problem you cannot solve with your Plan

**Medi-Cal State Hearing** 1-800-952-5253  
File an appeal if your Plan denies the services you need

**Inland Empire Health Plan** 1-800-440-4347  
Help if you have a problem with Inland Empire Health Plan

**Molina Healthcare of California\*** 1-888-665-4621  
Help if you have a problem with Molina Healthcare of California