

# Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

<b>Health Net Community Solutions, Inc. (Health Net)</b>	
<b>Standard Benefits</b>	<p>Doctor Visits Specialty Care Prescription Medicines Emergency and Urgent Care Prenatal and Newborn Care Health Education Services</p> <p>CHDP Examinations Family Planning Services Hospital Care Immunizations Vision Care (exams and glasses) Lab and X-Rays</p>
<b>Plan Network Hospitals*</b>	<p>85 Hospitals located in and around Los Angeles County*. Look in the Health Net Provider Directory to see which participating hospitals work with your doctor. Health Net's Medi-Cal plan will cover emergency services anywhere outside of Health Net's service area, including outside of the United States.</p> <p><i>*In the event of an emergency, call 911</i></p> <p><i>*Includes hospitals contracted with Health Net through Molina Healthcare of California Partner Plan, Inc.</i></p>
<b>Doctors you can go to</b>	<p>Choose from nearly 2,000 participating primary care providers in nearly 2,400 locations and over 4,400 specialists in over 7,300 locations. Our network includes most of the major clinics and medical groups in Los Angeles County. * Our provider directory can help you find a doctor close to where you live or work.</p> <p><i>*Includes providers contracted with Health Net through Molina Healthcare of California Partner Plan, Inc.</i></p>
<b>Urgent Care Centers</b>	<p>Many available 24 hours a day, 7 days a week. 24-hour nationwide emergency services at no cost to you. Your Health Net primary care physician office staff will help you find an urgent care center close to you. Call our Member Services Department 24 hours a day, 7 days a week at 1-800-675-6110 for assistance.</p> <p>Please Note: Health Net's Medi-Cal plan covers emergency services anywhere, including outside of the United States.</p>
<b>Pharmacies</b>	<p>You can choose from a large selection of over 1,600 pharmacies throughout Los Angeles County. Our Provider Directory can help you find a pharmacy close to where you live or work. Our network includes many chain and independent pharmacies including Costco, CVS, K-Mart, Rite Aid, Sav-On, Target, Vons, Walgreens, Wal-Mart, and many others!</p>
<b>Vision Plan</b>	<p>Choose from qualified eye care providers to meet your vision care needs. Our provider directory can help you find an eye care professional close to where you live or work. Call us at 1-800-675-6110 for assistance.</p>
<b>Assistance with Public Transportation</b>	<p>24-Hour Emergency Transportation is available. Call our 24-hour Health Net Member Services line at 1-800-675-6110 if you need assistance with non-emergency transportation. Just call us!</p>
<b>Health Education</b>	<p><b>We offer many Health Education resources at no cost to our members including:</b></p> <ul style="list-style-type: none"> <li>Written materials on over 20 topics</li> <li>Health Education Classes</li> <li>Community Events</li> <li>Member Newsletters</li> <li>Programs in weight management, nutrition, smoking cessation, asthma and diabetes</li> </ul> <p>Call 1-800-804-6074 for more information.</p>
<b>Languages</b>	<p>We speak your language – Our representatives speak Spanish, Hmong, and many other dialects and languages. TDD/TTY (Telecommunication Device for the Hearing and Speech Impaired): 1-800-431-0964. Interpreting services available for ALL languages at no cost to you. Call 1-800-675-6110.</p>
<b>Member Services Hotline</b>	<p>We want to know! How are you? Do you have questions? Call our Member Services Department/Nurse Advice Line 24 hours a day, 7 days a week at 1-800-675-6110. Call Health Net toll-free at 1-800-327-0502 if you have any questions about Medi-Cal Managed Care or want to learn more about Health Net.</p>

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L.A. Care Health Plan									
<b>Standard Benefits</b>	<p>Doctors and specialist visits Annual check-ups Immunizations (shots) Prescriptions Hospital Care</p> <p>Emergency Care (24 hours a day, 7 days a week) Pregnancy and baby care Urgent and emergency care is covered everywhere you go - even when you travel outside of Los Angeles county.</p> <p>Plus some of our health plans offer extra services, like transportation, rewards for seeing the doctor when you're well, and the ability to talk to a nurse anytime, day or night. Call the health plan toll-free to find out about their extra services!</p>								
<b>Plan Network Hospitals*</b>	<p>Many hospitals in your community work with our doctors. Look in the L.A. Care Provider Directory to see which of our participating hospitals work with the doctor you want. Or, call us at 1-888-4LA-CARE (1-888-452-2273).</p> <p><i>*In the event of an emergency, call 911</i></p>								
<b>Doctors you can go to</b>	<p>Choose the doctor near you to give you most of your care. We have over 4,000 primary care physicians (doctors) and clinics to choose from. We also have clinics and medical groups that allow you to get most of your care in one place. Call us to see if your current doctor is in our network, 1-888-4LA-CARE (1-888-452-2273).</p>								
<b>Urgent Care Centers</b>	<p>You are always covered for medically necessary urgent or emergency care.</p>								
<b>Pharmacies</b>	<p>You pick where to get your prescriptions filled from our list of over 1,200 pharmacies. We work with CVS, Rite Aid, Walgreens and many other pharmacies in your neighborhood.</p>								
<b>Assistance with Public Transportation</b>	<p>Some of our health plan partners offer free transportation to your appointments. Call the health plan to find out more about this service.</p>								
<b>Health Education</b>	<p>L.A. Care and the health plans that work with us offer health education programs to help you take care of yourself and your family. These programs on asthma, diabetes, heart disease and more - are free and easy to access with classes, audio, or health education materials.</p> <p>L.A. Care also offers free health education classes at our Family Resource Centers, located in Lynwood and Inglewood. Classes include salsa dance aerobics, nutrition, pilates for children, and more – call L.A. Care at 1-888-4LA-CARE (1-888-452-2273) or visit the website at <a href="http://www.lacare.org">www.lacare.org</a> for more information.</p>								
<b>Languages</b>	<ul style="list-style-type: none"> <li>• Many of our doctors' offices have multilingual staff. Plus, you can have an interpreter for free at your doctor appointments.</li> <li>• All of our health plans' Member Services departments speak Spanish, Armenian, Farsi, Cambodian, Tagalog, Mandarin and Vietnamese and many more languages. If someone on staff isn't available to speak to you in your language, we will get an interpreter on the phone.</li> <li>• L.A. Care and our health plans also send you information in the language or format you need, including English, Spanish, Korean, Khmer, Chinese, Tagalog, Vietnamese, Russian, Armenian, Farsi, and large print, Braille, or audio (cassette or CD) format.</li> </ul>								
<b>Member Services Hotline</b>	<p>If you have questions, call the 24-hour Member Service Department of the Health Plan Partner you picked. You can also call L.A. Care Health Plan toll free at 1-888-4LA-CARE (1-888-452-2273).</p> <p><b>L.A. Care and our professional after-hours staff are available when you need us - 24 hours a day, 7 days a week.</b></p> <table style="width: 100%; border: none;"> <tr> <td style="padding: 0 20px;">L.A. Care Health Plan</td> <td>1-888-452-2273</td> </tr> <tr> <td style="padding: 0 20px;">Anthem Blue Cross</td> <td>1-888-285-7801</td> </tr> <tr> <td style="padding: 0 20px;">Care1st Partner Plan, LLC</td> <td>1-800-605-2556</td> </tr> <tr> <td style="padding: 0 20px;">Community Health Plan</td> <td>1-800-475-5550</td> </tr> </table>	L.A. Care Health Plan	1-888-452-2273	Anthem Blue Cross	1-888-285-7801	Care1st Partner Plan, LLC	1-800-605-2556	Community Health Plan	1-800-475-5550
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