

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan	
Standard Benefits	<p>Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week)</p> <p>Prenatal Care Newborn and Well-Baby Care Family Planning Services Vision Services (eye exams and glasses) Health Education Services Immunizations</p>
Plan Network Hospitals*	<p>O'Connor Hospital Regional Medical Center of San Jose El Camino Hospital Lucile Packard Children's Hospital</p> <p>St. Louise Regional Hospital Stanford University Hospital Santa Clara Valley Medical Center</p>
<i>*In the event of an emergency, call 911</i>	
Doctors you can go to	<p>Choose the doctor you want to provide your services. We have over 335 Primary Care Physicians who work directly with over 1955 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.</p>
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.
Pharmacies	With over 220 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.
Vision Plan	<p>We have over 100 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.</p>
Assistance with Public Transportation	<p>24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.</p>
Health Education	<p>Health Education Classes and Community Events in your area Member Newsletters Audio Health Library — over 430 health topics</p>
Languages	Our Representatives can assist you in the following languages: Spanish, Vietnamese and many more . . .
Member Services Hotline	<p>Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to midnight and can answer your questions. Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Call our Teen Line 1-800-956-TEEN (confidential) Health information service with trained registered nurses that understand the special needs of teenagers. TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.</p>

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Santa Clara Family Health Plan			
Standard Benefits	<p>Doctor Visits and Check-Ups Immunizations Vision Exams and Eyeglasses* Pregnancy & Delivery Care Well Baby Care Family Planning Services</p> <p>Home Health Care Hospital Care Prescription Medicines Lab Procedures and X-Ray Exams Specialist Care 24-Hour Emergency Care, including out-of area Health Education Classes and Materials</p> <p><small>*Please call Member Services at 1-800-260-2055 for details and member eligibility.</small></p>		
Plan Network Hospitals* <small>*In the event of an emergency, call 911</small>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p>Columbia/Good Samaritan Hospital El Camino/Los Gatos Hospital Kaiser Permanente Medical Centers Lucile Salter Packard Children's Hospital</p> </td> <td style="width: 50%; vertical-align: top;"> <p>St. Louise Regional Medical Center Stanford University Hospital Santa Clara Valley Medical Center O'Connor Hospital</p> </td> </tr> </table>	<p>Columbia/Good Samaritan Hospital El Camino/Los Gatos Hospital Kaiser Permanente Medical Centers Lucile Salter Packard Children's Hospital</p>	<p>St. Louise Regional Medical Center Stanford University Hospital Santa Clara Valley Medical Center O'Connor Hospital</p>
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Doctors you can go to	We have more than 901 primary care physicians who practice in either private offices or clinics. These doctors work directly with over 1915 specialists and over 249 other medical service providers.		
Urgent Care Centers	Santa Clara Family Health Plan offers 24-hour access to care.		
Pharmacies	Your prescriptions can be filled at any one of our more than 200 pharmacies, including CVS, Safeway, Walgreens, Rite Aid, Sav-On, Walmart, Target, SaveMart, and many other independent neighborhood pharmacies.		
Vision Plan	Vision examinations and eyeglasses are covered in full for some eligible members. Please call Member Services at 1-800-260-2055 for details and member eligibility.		
Assistance with Public Transportation	We want to help you get to your doctor appointments. We provide free or low cost non-emergency medical transportation. All requests must be prior authorized and arranged by our Member Services Department. Please call Member Services at least 7 days before your scheduled appointment.		
Health Education	If you'd like to attend a free fitness class, want help to quit smoking, stay healthy when you're pregnant, lose weight, or learn more on other health topics such as nutrition, parenting, asthma, chronic disease, or diabetes, give us a call and we'll set it up for you.		
Languages	We can meet all your language needs (over 170 different languages translated), and provide assistance for the hearing impaired.		
Member Services Hotline	<p>Questions or Concerns? Call Member Services Toll Free: 1-800-260-2055. Or visit one of our local offices:</p> <p>Family Resource Center: 1775 Story Road, Suite 130, San Jose</p> <p>Main Office: 210 E. Hacienda Ave., Campbell</p>		