

IT'S EASY TO GET STARTED...



1. Call us toll-free and one of our friendly customer service representatives will assist you with your product needs.
2. A Shield representative will process your order, obtain prescriptions and work directly with your insurance company.
3. A reimbursement specialist will obtain all authorizations and documentation required for billing and double-check it for accuracy. All authorized orders are processed on the same day the authorization is received.
4. Monthly follow-up and order reminders ensures your satisfaction with our products and with Shield as your medical supply company of choice.

**Shield HealthCare offers direct billing to
Medicare, Medi-Cal and Medicaid**

Shield HealthCare actively promotes organizations, like the Caregiver Action Network (CAN), who provide support to individuals and families living independently at home. For more information on the CAN please contact them directly at:

1.202.772.5050 or www.caregiveraction.org



SINCE 1957

Shield HealthCare has been helping people with a need for disposable medical products live comfortably at home. Shield HealthCare is dedicated to fulfilling the medical supply needs of consumers and the caregiving community with a focus on customer satisfaction.

Shield HealthCare offers home supply products for:

**Incontinence • Enteral Nutrition • Ostomy
Urological • Wound**

California

Fresno	Phone 800.675.8842	Fax 559.449.4257
Inland Empire	Phone 800.557.8797	Fax 909.512.9288
Los Angeles	Phone 800.372.6205	Fax 562.908.9400
Sacramento	Phone 800.675.8842	Fax 559.449.4257
San Diego	Phone 800.557.8797	Fax 909.512.9288
San Francisco	Phone 800.675.8840	Fax 925.256.1639

Colorado

Denver	Phone 800.525.8049	Fax 303.745.3002
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Illinois

Chicago	Phone 800.675.8847	Fax 630.617.5218
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Texas

Dallas	Phone 800.407.8982	Fax 469.366.0740
Fort Worth	Phone 800.407.8982	Fax 469.366.0740
Houston	Phone 800.493.7863	Fax 713.830.1177
San Antonio	Phone 800.495.0999	Fax 210.375.0009
West Texas	Phone 800.495.0999	Fax 210.375.0009

Washington

Seattle	Phone 800.720.7440	Fax 206.575.6765
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Call today to speak to a Shield representative.

www.shieldhealthcare.com

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DISPOSABLE
MEDICAL SUPPLIES
FOR CARE AT HOME
SINCE 1957



Celebrating
Caregiving

Shield
HealthCare



Discharge Planning Program

A Shield representative works with the discharge planner to coordinate the supplies prior to discharge.

Enteral Nutrition Support Program

Enteral customers receive nutrition assessments by on-staff Registered Dietitians.

In-Home Consultations

Shield representatives will visit patients at home to identify the appropriate incontinence products for their medical needs.

Educational In-services

Product demonstrations and educational courses are available to referral sources.

TeleCare Program

Easy reordering with monthly reminder phone calls to ensure a steady supply of products.

ClickCare Program

Simple and convenient online ordering program available 24 hours for ordering at www.shieldhealthcare.com.

99% of our customers would recommend us to friends and family.*

*SOURCE: 2014 Annual Report on Quality, Press-Ganey Associates, Inc.

SHIELD HEALTHCARE

PRODUCTS FOR ALL YOUR NEEDS

Incontinence Supplies (Adult & Pediatric)

- Disposable pull-ups/briefs
- Disposable underpads
- Pant and pad systems
- Undergarments
- Mattress protectors
- Liners
- Skin creams & cleansers
- Protective wipes



Ostomy Supplies

- Drainable pouches
- Closed end pouches
- One & two piece systems
- Wafers
- Barriers & accessories
- Irrigation sets & sleeves
- Adhesives & removers



Urological Supplies

- Intermittent catheters
- Male external catheters
- Foley catheters
- Irrigation trays & syringes
- Insertion trays
- Leg bags & accessories
- Night drainage products



Wound Care

- Composite dressings
- Foam dressings
- Hydrogel dressings
- Alginate dressings
- Hydrocolloid dressings
- Basic wound care



Enteral Nutrition Supplies

- Adult & Pediatric formulas
- Specialty formulas
- Enteral pumps
- Feeding kits
- NG/G tubes & accessories

Benefits At A Glance

- Easy patient referral process
- FREE DELIVERY in discreet packaging
- On-staff Registered Dietitians for nutrition assessments
- Educational in-services for medical professionals
- Direct billing to Medicare, Medi-Cal, Medicaid and private insurances
- Knowledgeable customer service representatives to ensure accurate and timely orders
- Multilingual translation service, with more than 150 interpreted languages